



2026 Electric Aggregation FAQs

What is NOPEC (Northeast Ohio Public Energy Council)?

NOPEC is the largest public retail energy aggregation in Ohio, serving nearly 1,000,000 customers in 250 member communities. We buy electricity and natural gas in bulk, passing the benefits on to our customers. Since 2001, NOPEC has saved our customers hundreds of millions of dollars on their energy costs.

I am currently with another supplier but would like to join NOPEC's electricity program. What are my options?

Check with your current supplier to determine any early termination fees that may be a part of your contract with them. If you decide to leave before the end date of your contract, you may be subject to those fees. Call NOPEC's Customer Care Center at 855-667-3201 (855-NOPEC01) to enroll.

If I join NOPEC's electric aggregation, who will deliver my power, read my meter, send my bill, and respond to emergencies such as power outages?

Your local electric utility is responsible for the delivery of electricity to your home or business. It will also continue to read your meter, send your bill, and restore power after an outage.

What does NOPEC charge for its services?

NOPEC receives no public funds, and its member communities and customers are not charged any dues or fees. NOPEC's administrative expenses, such as the cost of enrollment mailings, staffing, and expenses, are paid for by fees from our energy supplier.

Are there any monthly fees that will be added to my bill if I enroll in NOPEC's Electric Program?

No. You will be billed for the electricity that you use. There are no additional fees from NOPEC.

Is NOPEC an additional charge on my bill?

No, NOPEC is not an additional charge on your bill. In Ohio, everyone's electric bills are split into two costs: one to the supplier and one to the utility. The supply charge goes to the entity that provides the actual electricity you use. NOPEC leverages its bulk purchasing power to secure competitive supply rates for its customers, and this appears on your bill as the supply charge. The transmission fee is paid to your local utility company for delivering the electricity to your home or business. Whether you are a NOPEC customer or choose a different supplier, you will

always see both the supply charge and the transmission fee on your bill, as both are necessary parts of receiving electric service in Ohio.

Are there any cancellations fees for the electricity aggregation program?

No, you may terminate the agreement at any time without termination fees. You will have to pay for the electricity supplied by NOPEC until the date of the switch, but there is no early termination fee.

Can I remain on budget billing?

Call NOPEC's Customer Care Center at 855-667-3201 (855-NOPEC01) for more information about budget billing.

Who is NextEra Energy Services Ohio, LLC?

NOPEC buys electricity and natural gas in bulk from NextEra Energy Services Ohio, LLC, a subsidiary of NextEra Energy, Inc., a trusted group of communities with more than 80 years of performance excellence, exceptional credit ratings, and financial stability.

What is NOPEC's Standard Program Price?

All eligible customers in a NOPEC member community are automatically enrolled in NOPEC's Standard Program Price, a competitive rate that leverages the bulk buying power of 250 member communities. View the current Standard Program Price at www.nopec.org/checkrates.

Are there other pricing options?

Yes. NOPEC offers plenty of rate options for customers to choose from, including 12- and 24-month Fixed Term, Monthly Variable, and even 100% Renewable products. The Monthly Variable Price is a percentage off the utility's Price to Compare (PTC). Enrollment in this program is limited and subject to availability. For more information, contact NOPEC's Customer Care Center at 855-667-3201 (855-NOPEC01).

Does NOPEC have a green energy product?

The electricity supplied by NextEra Energy Services Ohio, LLC to the NOPEC electric aggregation for the Standard Program Price product includes EarthEra® Renewable Energy Credits (RECs) for 25% of the electricity used. For the Monthly Variable Rate product, the included EarthEra® Renewable Energy Credits (RECs) equals the quantity of RECs required by the Ohio RPS. Additional product options, including REC content for 100% of the customer's energy usage, are also available at www.nopec.org/checkrates.

EarthEra® RECs are national voluntary RECs created by wind or solar energy projects located in North America. The EarthEra program was established by NESO's affiliate, NextEra Energy Resources, to provide an innovative way for businesses and consumers to support the development of renewable energy resources.