

2026 Electric Anniversary Enrollment Mailing

Community Leader Information Packet

NOPEC is required by the Public Utilities Commission of Ohio (PUCO) to send enrollment letters to all eligible electric customers every three years. The enrollment letter provides details about the aggregation program, rate options available, and instructions on how to opt out of the program.

The information enclosed in this packet provides details of the anniversary enrollment mailing for the contract period of June 2026 – June 2029.

About NOPEC

NOPEC is the largest public retail energy aggregation in Ohio, serving nearly 1,000,000 customers in 250 member communities. We buy electricity and natural gas in bulk, passing the benefits on to our customers. Since 2001, NOPEC has saved our customers hundreds of millions of dollars on their energy costs.

NOPEC also works to protect Ohio consumers by challenging utility rate increases and fighting for consumer-friendly energy policies. Plus, we provide many other benefit programs that support local communities through economic development initiatives, resiliency and sustainability support, and educational opportunities.

For more information about NOPEC, visit [nopec.org](https://www.nopec.org).



Anniversary Enrollment Timeline

Important Dates

- **Early-April** – Enrollment letters begin to go out to residents and small businesses
- **Opt-out deadline is May 8, 2026.**
- **June 2026** – New term begins with customer's meter read date
- **Enrollment Term:** June 2026 through June 2029

Enrolling in NOPEC

Eligible Customers

- All eligible residents and small businesses will automatically be enrolled into the Standard Program Price option unless they call and request enrollment in one of the other available product alternatives.
- Customers can expect to receive a letter from their utility confirming enrollment into NOPEC's electric aggregation program.

Additional Program Options

Customers can enroll in any of these additional program options by contacting NOPEC's Customer Care Center at 855-667-3201.

- **Monthly Variable Price** – a percentage off the utility's monthly Price to Compare. Enrollment under this option is limited.
- **Standard Program with 100% Renewable Content**
- **Fixed Term with or without 100% Renewable Content** – Select either a 12- or 24-month fixed term price
- **For additional information on pricing options, visit nopec.org/electric.**

Handling Resident Phone Calls

- Residents can contact NOPEC's Customer Care Center at:
1-855-NOPEC01 (855-667-3201)
- Call center is available **24 hours a day, 7 days a week.**
 - Staffing is increased during opt-out periods to handle increased call volume.

Additional Resources

For answers to frequently asked questions and additional resources and communication tools, visit the Member Community Toolkit at

<https://nopec.org/CommunityToolkit>.