



2026 Natural Gas Aggregation FAQs

What is NOPEC (Northeast Ohio Public Energy Council)?

NOPEC is the largest public retail energy aggregation in Ohio, serving nearly 1,000,000 customers in 250 member communities. We buy electricity and natural gas in bulk, passing the benefits on to our customers. Since 2001, NOPEC has saved our customers hundreds of millions of dollars on their energy costs.

I am currently with another supplier but would like to join NOPEC's natural gas program. What are my options?

Call NOPEC's Customer Care Center at 855-667-3201 (855-NOPEC01) for enrollment and eligibility information. If you are in a contract with another natural gas supplier, check with your current supplier to determine any early termination fees that may be a part of your contract with them. If you decide to leave before the end date of your contract, you may be subject to those fees.

If I join NOPEC's natural gas aggregation program, who will deliver my natural gas, read my meter, send my bill, and respond to emergencies?

Your local natural gas utility will be responsible for the delivery of natural gas to your home or business. Since your natural gas utility owns the pipes, they will continue to read your meter usage and send your bill. You should continue to call your local natural gas utility if you have a natural gas emergency.

What does NOPEC charge for its services?

NOPEC receives no public funds, and its member communities and customers are not charged any dues or fees. NOPEC's administrative expenses, such as the cost of enrollment mailings, staffing, and expenses, are paid for by fees from our energy supplier.

Are there any monthly fees that will be added to my bill if I enroll in NOPEC's Natural Gas Program?

No. You will be billed for the natural gas that you use. There are no additional fees from NOPEC.

Is NOPEC an additional charge on my bill?

No, NOPEC is not an additional charge on your bill. In Ohio, everyone's natural gas bills are split into two costs: one to the supplier and one to the utility. The supply charge goes to the entity that provides the actual natural gas that you use. NOPEC leverages its bulk purchasing power to secure competitive supply rates for its customers, and this appears on your bill as the supply charge. The delivery fee is paid to your local utility company for delivering the natural gas to your home or business. Whether you are a NOPEC customer or choose a different supplier, you will always see both the supply charge and the delivery fee on your bill, as both are necessary parts of receiving natural gas service in Ohio.

Is there a termination fee if I choose to leave NOPEC's natural gas program?

No, there are no termination fees to leave NOPEC.

Can I remain on budget billing?

Contact NOPEC's Customer Care Center at 855-667-3201 (855-NOPEC01) for more information on budget billing.

How will I be billed?

You will receive one bill from your utility. On the bill, there will be a line item for the natural gas supplied to you from NOPEC/NextEra Energy Services Ohio, LLC.

Will my service be interrupted when I switch suppliers?

No, your gas services will not be interrupted.

Do you offer variable or fixed rates?

Yes, NOPEC offers plenty of rate options for customers to choose from. Our Standard Program Price is a competitive rate that varies based on wholesale purchase prices in the market. We also offer Monthly Variable and 12- and 24-Month Fixed Term products. Under our Monthly Variable Price, you will receive a rate that is \$0.02/Mcf less than the utility's monthly Standard Choice Offer price. Enrollment under this option is limited and subject to availability. Call NOPEC's Customer Care Center at 855-667-3201 (855-NOPEC01) for more information.

Who is NextEra Energy Services Ohio, LLC?

NOPEC buys electricity and natural gas in bulk from NextEra Energy Services Ohio, LLC, a subsidiary of NextEra Energy, Inc., a trusted group of companies with more than 80 years of performance excellence, exceptional credit ratings, and financial stability.